



GENERAL SALES CONDITIONS OF THE “LOUNGE PASS” SERVICE

1. SERVICE DEFINITION

The “Lounge Pass” service pertains to the followings:

- An all access to the lounge reserved for Air Tahiti Nui Poerava Business customers and for Gold Club Tiare members.
- An all access to the services offered by the lounge

The lounge is accessible at the earliest three (3) hours before the flight (subject to involuntary time modification).

2. RESERVATION CONDITIONS AND RESTRICTIONS

The « Lounge Pass » service is nominative and not transferable to a third party.

The service is solely available from Air Tahiti Nui’s departure ports listed below:

- Papeete (PPT)
- Los Angeles (LAX)
- Seattle (SEA)
- Paris (CDG)
- Auckland (AKL)
- Narita (NRT)

The « Lounge Pass » is subject to availability and quota.

It can be booked at the following point of sales:

- Online at <https://www.airtahitinui.com>
- In a local Air Tahiti Nui travel agency
- By phone with our sales consultants
- In travel agencies
- At the airport/check-in counters up to 1 hour before departure.

The fare is applicable per passenger and per departure point.

The adult fare is applied for children under 12 years old.

This service is free for babies under 2 years old.

The « Lounge Pass » service is available:

- For passengers holding a ticket with a TN flight number on flights operated by Air Tahiti Nui.
- Only at the airport, for passengers holding “other airlines” tickets number on flights operated by Air Tahiti Nui.

The « Lounge Pass » is not available:

- At the transit airport (e.g.: CDG-LAX-PPT; LAX-PPT-AKL).
- To Unaccompanied Minors (UM).
- For people traveling alone who do not meet the minimum legal age in each departure point:
 - o 21 years old in United States.
 - o 18 years old in Auckland, Japan, Paris, and Tahiti.





- For passengers holding a codeshare ticket issued by another airline, traveling on flight operated by Air Tahiti Nui with the other airline's codeshare flight number.

3. PAYMENT

The service is available for an extra charge at the time of booking and provided the ticket is issued.

In case of an online reservation for which the "Time to Think" option has been purchased; payment for the service may be deferred/postponed until 72 hours after booking.

4. MODIFICATION

Changes made by you:

- In the event of the initial travel date change for which the service has been associated; the modification is permitted free of charge and subject to availability on the new travel date.

5. REIMBURSEMENT

The service is refundable if:

- The ticket for which the service was associated is refundable and the customer requests a refund of the unused ticket.
- Air Tahiti Nui was unable to provide the service for operational reasons related to operating irregularities, safety and/or security requirements.
- A full upgrade is purchased, granting access to a higher travel class for the entire segment (e.g., *Papeete-Paris CDG or Paris CDG-Papeete*), along with lounge access on the day of departure. Only passengers who have purchased lounge access prior to the full upgrade are eligible for a refund for that service.

The service is non-refundable if:

- The ticket for which the service had been associated is non-refundable.
- You decide not to use the service for the flight for which it was purchased.
- A partial upgrade is purchased, allowing travel in a higher class of service for one leg of the segment (e.g., *on the Papeete-Paris CDG segment, the partial upgrade applies to either the Papeete-Los Angeles leg or the Los Angeles-Paris CDG leg*).

6. PRESENT GENERAL CONDITIONS OF SALE

A Customer reserving a "Lounge Pass" can only do so in his or her own name or for a person who has duly assigned the Customer the authority to reserve a "Lounge Pass" in his or her name and account, hereafter named "Mandate Passenger". In this case, the Mandate Passenger is deemed to be familiar with and has accepted the present Conditions, and the Customer guarantees the respect of the Mandate Passenger for all the present Conditions.

Air Tahiti Nui reserves the right to proceed with modifications to the Present General Conditions of Sale at any time. Customer subscription to the "Lounge Pass" is subject to the General Conditions of Sale in force at the booking time.

